

Data Protection Policy

Catfoss Finance Limited of Elite House, Spellowgate, Driffield, East Yorkshire, YO25 5UP (Catfoss Leisure Finance) observes the highest standards of practice in all its activities and treats all the personal information it collects in strict compliance with the Data Protection Act 1998 (as amended from time to time) (the “Act”).

We will treat all your personal information as private and confidential. None of your personal information you disclose to us will be disclosed to anyone other than in exceptional circumstances, as permitted by law or as described below.

This policy sets out how we will process any personal data we collect from you, or that you provide to us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

For the purpose of the Act, the data controller is Catfoss Finance Ltd.

Changes to our Privacy Policy

We reserve the right to change this policy at any time and any changes we may make to our policy in the future will be posted on this page and not by individual written communication. Such changes will be effective from the time of posting and we therefore advise that you check this policy regularly. By continuing to access or use our site you will be agreeing to any such changes.

Information we may collect from you.

We may collect and process the following data about you:

- Information that you provide by filling in forms via our site www.catfossleisurefinance.co.uk (“our site”) including information provided when you register to use our site, subscribe to our service, post material or request further services.
- If you contact us, we may keep a record of that correspondence.
- We may also ask you to complete surveys that we will use for research purposes, although you do not have to respond to them.
- Details of transactions you carry out through our site and the services we provide to you.
- Details of your visits to our site including, but not limited to, traffic data, location data, and other communication data, whether this is required for our own record keeping purposes or otherwise and the resources that you access.

Personal information will not be kept longer than is reasonably necessary.

Cookies

Please see our Cookie Policy page, also included within this section, for details.

Information Security

Where we have given you (or where you have chosen) a password which enables you to access certain parts of our site, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

Uses made of the information.

We use information held about you in the following ways:

- To ensure that content from our site is presented in the most effective manner for you and for your computer.
- To provide you with information, products or services that you request from us or which we feel may interest you, where you have consented to be contacted for such purposes.
- To provide the best possible service we will need to contact you shortly before the maturity of any fixed term or fixed rate products. This ensures you are aware of the options available and helps you make an informed decision about your maturity instructions.
- To notify you about changes to our service and to carry out our obligations arising from any contracts entered into between you and us.
- To allow you to participate in interactive features of our service, when you choose to do so.

We may also use your data, or permit selected third parties to use your data, to provide you with information about goods and services which may be of interest to you and we or they may contact you about these by post or telephone.

If you are an existing customer, we will only contact you by electronic means (e-mail or SMS) with information about goods and services similar to those which were the subject of a previous sale to you.

If you are a new customer, and where we permit selected third parties to use your data, we (or they) will contact you by electronic means only if you have consented to this.

If you do not want us to use your data in this way, or to pass your details on to third parties for marketing purposes, please tick the relevant box situated on the form on which we collect your data.

Disclosure of your information

We will only transfer personal information to other countries once we have ensured that suitable safeguards are in place.

We may disclose your personal information to third parties:

- Where you have permitted us to do so.
- In the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets.
- If Catfoss Leisure or substantially all of its assets are acquired by a third party, in which case personal data held by it about its customers will be one of the transferred assets.
- If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or the terms and conditions of any agreement we have with you; or to protect the rights, property, or safety of Catfoss Leisure, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.
- We engage third party suppliers to host and manage our site and as such they will require access to your personal data. We will use all reasonable endeavours to ensure that they treat your information in accordance with the Act.

Your rights

You have the right to ask us not to process your personal data for marketing purposes. We will usually inform you (before collecting your data) if we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes. You can exercise your right to prevent such processing by checking certain boxes on the forms we use to collect your data.

Under the Data Protection Act you have the right to request access to the personal data held about you. You can exercise this right by writing to us or emailing us and we will respond within one month. You can find out more information about your rights by contacting the data protection regulator, the Information Commissioner, or by searching their website at <https://ico.org.uk>

If you think any details, we hold about you are incorrect (for example out of date address), please write to The Compliance Department (details below). Any information which is incomplete/incorrect/out of date etc. shall be amended as soon as reasonably possible.

Our site may, from time to time, contain links to and from the websites of our affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

Contact

Questions, comments, and requests regarding this policy are welcomed and should be addressed to: The Compliance Department, Catfoss Finance Limited, Elite House, Spellowgate, Drifffield, East Yorkshire, YO25 5UP

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